

# OFFICE OF THE ELECTRICITY OMBUDSMAN

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057

Tel. No. 32506011; Fax 2614 1205

No. E.Omb/TPDDL/2012/474/1196-48

Dated: 12.12.2012

in the matter of Appeal filed by Shri Devi Dass against the  
CGRF-TPDDL Order dated 16.12.2011 in CG Appellant  
No.3642/07/11/PPR (K. No.:34200148119)

Versus

Tata Power Delhi Distribution Ltd.

Respondent

## ORDER

"Hearing held. Discom says revised bill has been given to the complainant, who also confirms this and says he will go through and decide action to be taken by him."

It is seen the "appeal" is really a complaint against non-issue of revised bill and is a request to comply with the order of CGRF. This should have been heard by the CGRF itself. The case may be forwarded to CGRF as a stay has been granted to further go into the matter. Stay will continue till CGRF takes a view on the appropriateness of the revised bill issued."

(PRADEEP SINGH)  
Ombudsman

### Distribution:

i) The Chief Executive Officer & ED  
Tata Power Delhi Distribution Limited  
NDPL House  
Hudson Lines  
Kingsway Camp  
Delhi-110 009

ii) The Chairman  
Consumer Grievance Redressal Forum  
Tata Power Delhi Distribution Limited  
Sub Station Building  
New Police Colony  
Model Town II  
Delhi-110009

The original case file of the CGRF is also enclosed herewith

iii) Shri Devi Dass  
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